As value-based payment plans become more prevalent, providers will need to adjust the way they manage their business to balance improving outcomes while managing the cost of providing services. In order to optimize the provider's opportunity within these value-based models, providers will need to utilize advanced technology solutions. The following is a list of key capabilities that providers will need to consider in order to maximize their financial, operational and clinical potential in a value-based care model:

Capability	Description
Outcomes Management and Reporting	Providers are going to need to not only be transparent to payers regarding their outcomes, but they will need real-time outcomes data to determine where to focus improvement efforts.
Evidence-Based Content	The ability to have evidence-based content readily available at the point of care will help to enable clinicians to have the right information to assist in treatment planning with the goal of improving outcomes.
Analytics / Reporting	A data platform that enables providers to measure CQM's and HEDIS, analyze clinical variability and quality, and report on costs and outcomes.
Costing	Providers must have the ability to quantify their costs per episode/per session/client in order to understand profitability so they can accurately bid and negotiate payer contracts.
Clinical decision support	Reporting is not enough as it only uncovers areas of opportunity. It does not however reinforce best practices at the point of care. Clinical decision support at the point of care / embedded in the workflow, will be critical to reducing clinical variability and optimizing outcomes.
Integration capabilities	Providers will need robust, bi-directional data exchange data capabilities to share data with other internal provider systems like CRM and HRIS systems as well as external systems such as EHRs and HIEs.
Patient engagement	Providers who utilize client engagement solutions to support their clients between sessions, not only extend their resources to care for more clients, they improve outcomes.
Mobility	More and more care is being delivered in the community, in a variety of disparate locations. The mobile field workforce needs mobile applications that: • Make them more efficient - concurrent documentation • Provide clinical decision support at the point of care to improve outcomes - ie. treatment planning
Interdisciplinary treatment plan	Providers need one treatment plan that can be utilized simultaneously by multiple clinicians within multiple programs – the result is improved care coordination and outcomes.